



Welcome

BT Mini Connector Kit user guide

Hello

This handy kit is a great way to extend broadband round your home.

Here's what's in this guide

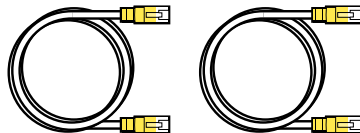
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Thanks again for choosing BT.

What's in the box



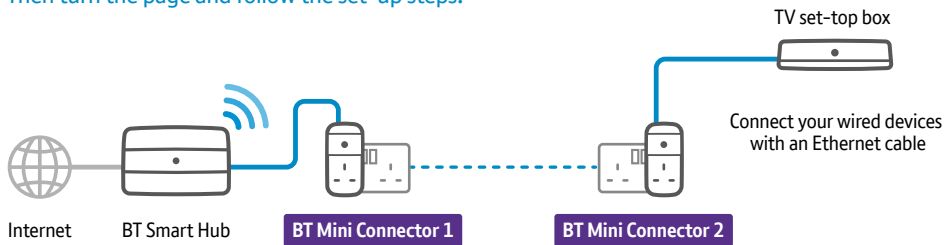
2 x BT Mini Connectors



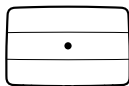
2 x Ethernet cables (yellow ends)
for a wired connection

What an extended network looks like

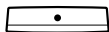
Have a quick look at what's what below.
Then turn the page and follow the set-up steps.



i Set up your Hub first before setting up anything else.



BT Smart Hub



TV set-top box



BT Mini Connector



BT Mini Connector

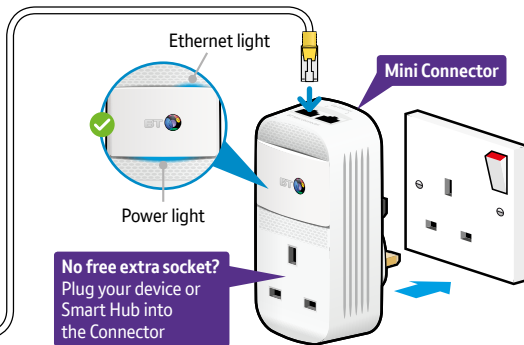
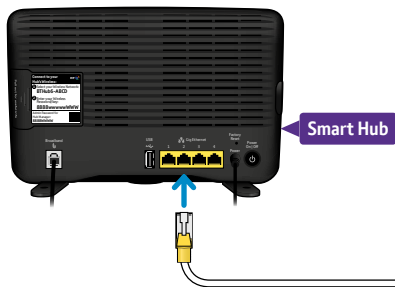
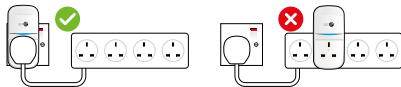
How to set up and get connected

1 Connect your first Mini Connector

- 1 Plug one end of one of the Ethernet cables into any Ethernet port on your Smart Hub.
- 2 Plug the other end into one of the Ethernet ports on the top of the first Mini Connector.
- 3 Plug the Mini Connector directly into a power socket on the wall and switch on. The **Power** and **Ethernet** lights will come on.

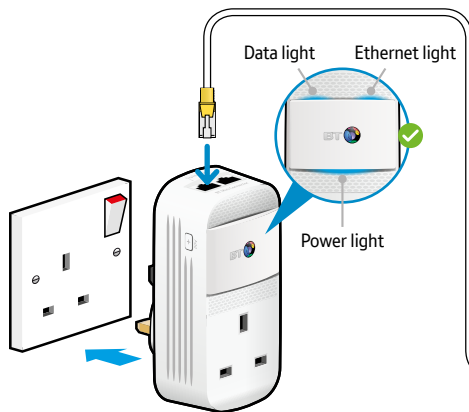
Using extension leads

You can use power extension leads but you need to connect them like this:

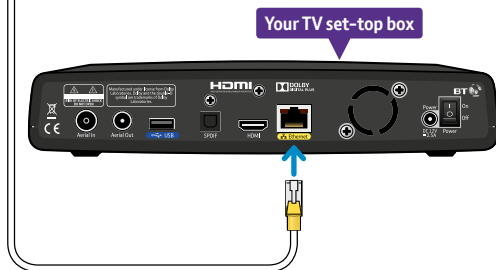


2 Connect the other Mini Connector

- 1 Plug one end of one of the other Ethernet cable into the Ethernet port on your set-top box.
- 2 Plug the other end into one of the Ethernet ports on the second Mini Connector.
- 3 Plug the Connector into a power socket on the wall and switch on. The **Power** and **Ethernet** lights will come on.
- 4 Within a couple of minutes, the **Data** light on both Connectors will come on.

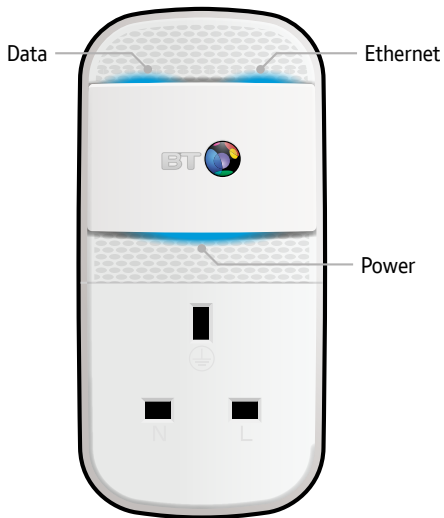


✓ All done.



Troubleshooting

Your BT Mini Connector lights



What the lights on your BT Mini Connector mean

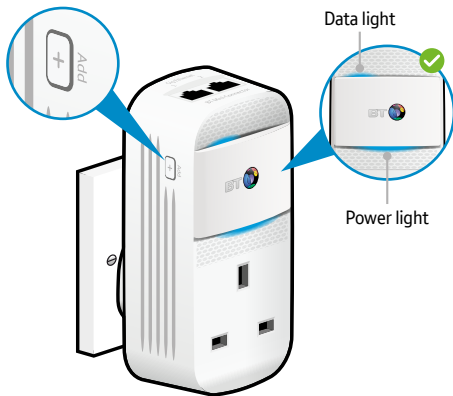
Light	Colour	Status	What's happening
Power	Blue	On	Connector running normally
		Flashing	Connector resetting, synchronising or sleeping. Give it a couple of minutes
	–	Off	No power. Check everything's on. Still no light? Go to bt.com/help/miniconnector
Ethernet	Blue	On	Connector running normally, sending or receiving data
	–	Off	Not connected. Check that the Ethernet cable is plugged into Connector and Smart Hub. For set-up, see page 4
Data	Blue Orange Red	On	Connector is connected to network. Transfer speeds: blue is high; orange is medium; red is low. Slow speed? Check your set-up on page 4. For tips on improving your speed, go to bt.com/help/miniconnector
	–	Off	No connection to network or sleeping. You might need to restart and/or reset your kit. See page 8

How to reset your Mini Connectors

If one of your Mini Connectors stops working or becomes unpaired, turn it off and then on to restart it. If it still isn't working, reset to factory settings using these steps.

- 1 Make sure the Mini Connector is plugged in and the power socket is switched on.
- 2 Press **+** (Add) on the Mini Connector for more than 15 seconds to go back to its original settings.

Give it a couple of minutes. If everything's okay, the **Power** and **Data** lights will come on.



Stuck?

Find out how to get in touch with us on page 10.

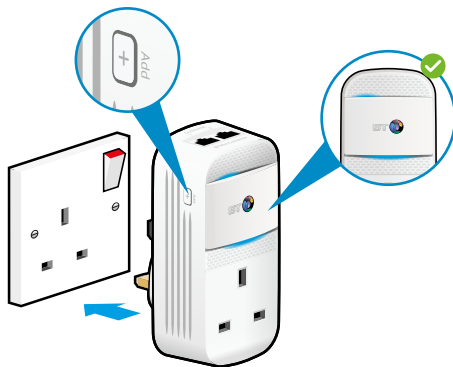
Adding more Mini Connectors

! Important: only follow these steps if you're adding Mini Connectors to ones you're already using. If these are your first ones, follow the steps on page 4.

You can extend your connection around your home by adding more Mini Connectors to your existing set-up.

- 1 Plug the new Mini Connector directly into a power socket near one of your existing connectors and switch the socket on. The **Power** light will come on. You can move the connector to where you'll want to use it once it's linked.
- 2 Press and hold **+ (Add)** on the side of the Connector for 5 to 8 seconds, until the **Power** light flashes off and on once.
- 3 Press **+ (Add)** again, this time for one second. The **Power** light starts flashing.

- 4 Within two minutes, press **+ (Add)** on one of the connectors already in use in your home.
- 5 Wait a bit for the new Connector to connect. If everything's okay, its **Power** and **Data** lights will come on.



Need some help?

Go to bt.com/help/miniconnector or bt.com/help

A quick way to get help, all day and every day.

Chat to us at bt.com/chat

We're here to help seven days a week between 7am and 11pm.

Get help from other users

Join the conversation in The BT Community Forum at bt.com/community

Call us

If you need to talk, give us a ring on **0800 111 4567**. We're usually less busy between 12pm and 6.30pm. When you call, make sure you're next to the Mini Connector with a computer or device.

You can also call **0330 123 4567** from a mobile. All numbers starting 0330 are charged at a national rate and are included in any free minutes as part of your mobile contract. Some mobile operators allow free use of 0800 numbers.

Other information

R&TTE Directive and Declaration of Conformity

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity, please go to bt.com/help/miniconnector

This product uses open source codes available from bt.com/help/gplcode

How much power the BT Mini Connector uses

In operation	5.2 watts
Network standby	3.5 watts
Standby mode	0.5 watt
Elapsed time before going into standby mode	5 minutes

Call 0800 800 150 to get this leaflet
in Braille, large print or audio CD.



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The logo for Internet Matters, featuring the text "internet" and "matters.org" in white, lowercase, sans-serif font, set against a solid green rectangular background.

internet
matters.org

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support on keeping your
children safe online