## <u>Guide for People who are Blind or Low</u> <u>Vision</u>

This guide describes accessibility features built into Windows and Microsoft Office, as well as different types of <u>assistive technology products</u> that are designed for individuals who are Blind or Low Vision. Note that some sections of this guide may be useful to individuals with different types of disabilities like learning or mobility.

Microsoft wants to provide the best possible experience for all our customers. If you have a disability or have questions related to accessibility, please contact the <u>Microsoft Disability Answer Desk</u> for technical assistance. The Disability Answer Desk support team is trained in using many popular assistive technologies and can offer assistance in English, Spanish, French, and American Sign Language. Please go to the Microsoft Disability Answer Desk site to find out the contact details for your region. If you are a government, commercial, or enterprise user, please contact the <u>Enterprise Disability Answer Desk</u>.

At Microsoft, our mission is to empower every person and organization on the planet to achieve more. We are committed to delivering great experiences to people with disabilities. If you have feedback to offer, or requests to make of us, we encourage you to let us know through the <u>Microsoft</u> <u>Accessibility Forum</u>.

## 1. In this Guide:

Setup Accessibility Options in Windows

Make Accessible Documents with Office

**Use Accessibility Features in Office** 

Browse the Accessibility Features of Internet Explorer and Edge

Find Assistive Technology for People who are Blind or Low Vision

## 2. Setup Accessibility Options in Windows

**Ease of Access** is a location where you can set up accessibility settings and programs available in Windows.

Learn more about Ease of Access

#### A. Turn on Ease of Access options

With Windows you can access commonly used accessibility options right from the sign-in screen. Press the **Windows Logo Key III** + **U** to access the **Ease of Access** settings at the sign-in screen. On many keyboards, the Windows Logo Key is located on the bottom row of keys, to the left or right of the Alt key. There you can turn on or off Narrator, Magnifier, On-Screen Keyboard, High Contrast, Sticky Keys, or Filter Keys.

Narrator	
Magnifier	
On-Screen Keyboard	
High Contrast Off	
Sticky Keys Off	
Filter Keys Off	

Caption 1: Ease of Access options on the Windows sign-in screen

After you log on, you can open Ease of Access settings by pressing the **Windows Logo Key ## + U.** 

To open Ease of Access settings on a touch-enabled device, swipe in from the right edge of the screen and select **All Settings** > **Ease of Access**.

Caption 2: Ease of Access settings with Narrator section selected

÷	Settings		-	×
ŝ	Home	Hear text and controls on the screen		
Fin	d a setting $ ho$	Narrator is a screen reader that reads all the elements on screen, like text and buttons.		
Ease	of Access	Narrator		
æ	Narrator	Off Off		
€	Magnifier	To turn Narrator off with a touchscreen, tap the Narrator slider, and then double-tap anywhere on the screen.		
×	High contrast	Start Narrator automatically		
CC	Closed captions	Off Off		
	Keyboard	Voice		
Ū	Mouse	Choose a voice		
ዋ	Other options	Microsoft David Desktop - English (United States) $\lor$		
		Speed		
		Pitch		
		Intonation Pauses		
		Some values do not support this setting		
		some voices do not support this setting.		
		Sounds you hear		
		Read hints for controls and buttons		
		On On		
		Characters you type		

I. Hear text read aloud with Narrator

Narrator is the built-in screen reader that reads text on your screen aloud and describes events, such as notifications or calendar appointments. To start or stop Narrator, press the Windows Logo Key **#** + Enter. On Windows Mobile devices, press Windows Logo Key **#** + Volume UP key to toggle Narrator on/off.

Learn more about Narrator

II. Use Magnifier to see items on the screen

Magnifier is a tool that enlarges your screen so you can see words and images better. You can magnify the entire screen, or just a portion of it and move the magnifier where you want it on your desktop. To turn on Magnifier and Zoom in, press **Windows Logo Key III + Plus (+)**. To Zoom out, press **Windows Logo Key III + Minus (-)**. To exit Magnifier, press **Windows Logo Key III + Esc**.

Learn more about Magnifier

Caption 3: Magnifier open on the Windows desktop

Magnifier - E × Toom Views - O O	Magnifier Options × Set how much the view changes when zooming in or out: Less More 100%	
	Tracking  Follow the mouse pointer  Follow the keyboard focus Have Magnifier follow the text insertion point	
	Fine tune what my screen fonts look like Control whether Magnifier starts when I sign in OK Cancel	
# 0 @ <u>e =</u> <b>û</b> <u>?</u>		1133 AM 8/20/0016

#### III. Improve visibility with high contrast

High contrast increases the color contrast between the foreground and background on your screen, making text and images more distinct and easier to identify. To turn on high contrast, press **left Alt** + **left Shift** + **Print Screen**.

You can choose different themes in high contrast settings. Select the **Windows Logo Key #** + **U**, then select **High contrast**. Select a high contrast theme from the drop-down menu and select **Apply**.

#### Learn more about High Contrast

Caption 4: The calculator on the left has high contrast mode turned off, the one on the right has High Contrast Black theme

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					-
					0
MC	MR	M+	M-	MS	M*
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CE		С	$\otimes$		÷
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1		2	3		+
±		0			=

#### B. Change the size of text, apps, and other items

If text and other items on the desktop are too small, you can make them larger without changing the screen resolution or turning on Magnifier.

Open Settings with Windows Logo Key **II** + **I**, then select System > Display. Under Change the size of text, apps, and other items, move the slider to your desired percentage. You may have to sign out to see changes in some apps, and this option may not be available for all displays.

Caption 5: Display options set to 125% in the Display Settings

← Settings		-	×
愆 Home	Customize your display		
Find a setting	٩		
System			
🖵 Display			
IΞ Apps & features			
🚍 Default apps	Identify Detect		
Notifications & actions	Some apps won't respond to scaling changes until you sign out.		
🖒 Power & sleep	Change the size of text, apps, and other items: 125%		
📼 Storage			
🛱 Offline maps	Orientation		
- Tablet mode			
D Multitasking	Apply Cancel		
Projecting to this PC	Advanced display settings		
Apps for websites			
(i) About	v		

#### C. Change only the text size

You can change the text size for specific items in Windows, like window title bars and tooltips, without changing the size of anything else on the desktop.

- 1. Press Windows Logo Key **#** + X and select Control Panel.
- 2. Select **Appearance and Personalization** > **Display**. Under **Change only the text size**, select the item you'd like to change, pick a text size, and then select **Apply**.

Caption 6: Display options in the Control Panel

) 🧔	Display	
~	🗸 🚽 🔺 📩 🕻 Control Panel	> Appearance and Personalization > Display
	Control Panel Home	Change size of items
	Change display settings	To change the size of text, apps, and other items, <u>use these display settings</u> . If you want to temporarily
	Adjust brightness	enlarge a portion of your screen, use <u>Magnifier</u> . If neither of these makes the changes you want, you can set a custom scaling level (not recommended). Setting custom levels can lead to unexpected behavior on
💎	Calibrate color	some displays.
	Adjust ClearType text	
		Change only the text size
		Instead of changing the size of everything on the desktop, change only the text size for a specific item.
		Title bars V 9 Bold
		Apply

#### D. Customize sign-in settings

You can customize sign-in settings, so that accessibility features start automatically when you sign in, after you sign in, or both. To customize sign-in settings:

- 1. Press Windows Logo Key 👪 to open Start.
- 2. Type Ease of Access Center and select Ease of Access Center from the results.
- 3. Select Change sign-in settings.
- 4. Select the check boxes for the options you would like to use and then select **OK**.

#### Caption 7: A list of sign-in settings you can change in the Ease of Access Center

				10.0 <del>- 10.0</del> - 10	
→ <b>*</b>	↑ See of Access Center → Change sign-in setting	S	✓ O Search Control Panel		
	Change sign-in settings				
	You can have assistive technologies start automatically whe check boxes for each option you'd like to use.	en you sign in, afte	r you sign in, or both. Select the		
	Assistive Technology	At sign-in	After sign-in		
	Hear text on screen read aloud (Narrator)				
	Make items on the screen larger (Magnifier)				
	Type without the keyboard (On-Screen Keyboard)				
	Press keyboard shortcuts one key at a time (Sticky Keys)				
	If I press keys repeatedly, ignore extra presses (Filter Keys)				
	Use the numeric keypad to move the mouse around the screen (Mouse Keys)				
	Hear a tone when you press CAPS LOCK, NUM LOCK, or SCROLL LOCK (Toggle Keys)				
	Touch and tablets				
	Pressing the Windows button and Volume Up button toget change which tool launches when you press these buttons tablets easier to use page.	her on your tablet after you've signed	can start an accessibility tool. To I in, go to the Make touch and		
	Launch this tool from the sign-in screen				
	See also				
	Constant exchange against fair has down				

## 3. Make Accessible Documents with Office

Built-in features in Microsoft Office can help you make your documents, spreadsheets, and presentations accessible to individuals who are Blind or Low Vision. For more information on how to make your content accessible, please visit the <u>Office Accessibility Center</u> and <u>Accessibility in Office</u> <u>2016 and Windows 10</u>. Check back regularly as we frequently add new articles and product tutorials.

#### A. Accessibility Checker

Word, Excel, PowerPoint, and OneNote include an **Accessibility Checker** that identify some content that might be inaccessible to individuals with disabilities. You can use the **Accessibility Checker** while you author to inspect errors as they occur and learn how to fix issues.

#### To Open the Accessibility Checker:

1. Pres Alt + F to open the File menu.

- 2. Select Info.
- 3. Select Check for Issues.
- 4. Select Check Accessibility.

Caption 8: An example of some issues found in the Accessibility Checker

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EF	RORS
4	Missing Alt Text Picture 1
w	ARNINGS
4	Objects not Inline Picture 1
لطد ۱۸	litional Information 🗸
<b>\da</b> W A u p	litional Information Yhy Fix: Iternate text helps readers nderstand information presented in ctures and other objects.
Vda W A u pi H	litional Information Thy Fix: Iternate text helps readers nderstand information presented in ctures and other objects. ow To Fix:

Learn more about the Accessibility Checker

Learn more about the Accessibility Checker on the Mac

## 4. Use Accessibility Features in Office

Microsoft Office comes with built-in accessibility features designed for individuals who are Blind or Low Vision. You can also customize options in Office to meet your individual vision needs and preferences.

#### A. Apply a Different Office Theme

Each Office Theme uses different foreground and background colors for the application Window, Ribbon, and Panes. You can choose the theme that meets your individual vision needs and preferences.

1. Open File (Alt + F).

- 2. Select Account.
- 3. Select the **Office Theme**. (White, Colorful, Dark Grey, or Black)

Caption 9: Here is the White theme in PowerPoint 2016



Learn more about Office Themes

#### B. Zoom In and Out of Documents

You can increase the size of pages in Word, PowerPoint slides, Excel spreadsheets and other documents in Office.

- To quickly zoom in/out press CTRL + Mouse Wheel UP/DOWN
- Alternatively, you can use the slider on the status bar to zoom in and out. You can also specify the **Zoom** from the **View tab** on the **Ribbon**.

Learn more about Zoom in or out of a document

#### C. Use the Speak Command for Text-to-speech

The **Speak** command in Office uses text-to-speech (TTS), which is the ability of your computer to play back written text as spoken words. Depending upon your configuration and installed TTS engines, you can hear most text that appears on your screen in Word, Outlook, PowerPoint, and other programs in Microsoft Office.

You can add the **Speak** command to the **Quick Access Toolbar**.

- 1. Open File (Alt + F).
- 2. Select Options.
- 3. Select Quick Access Toolbar.

- 4. Choose Commands Not in the Ribbon.
- 5. Select **Speak**.
- 6. Select Add.
- 7. Select OK.

vora opcionis					?	×
General Display Proofing Save Language Advanced Customize Ribbon Quick Access Toolbar Add-ins Trust Center	Customize the Quick Access Tool Choose commands from: All Commands Soft Edges Soft Edges Soft Edges Soft Edges Soft Soft Soft Soft Soft Soft Soft Soft Soft Soft Soft Smallest to Largest Spacing After Spacing After Spacing After Spacing Before Spacing Before Spacing After Spacing After Spacing After Spacing Before Spacing Before Specific Version Spech Bubble: Rectangle with Cor Speelling & Grammar Spelling & Grammar Spelling & Grammar Spelling & Grammar Spelling & Grammar Spilt Colls Split Colls Split Colls	bar.	Add >> << Bemove	Customize Quick Access Toolbar: For all documents (default) Save Undo Redo Speak Modify Customizations: Reset ①	•  >	*

Caption 10: Word Options dialog box where the Speak command is selected to add to the Quick Access Toolbar

Now, you can quickly hear selected text.

- 1. Select the text in the document you want to hear.
- 2. Select the new **Speak** button in the **Quick Access Toolbar**.

Caption 11: Quick Access Toolbar with the Speak button activated



Learn more about text-to-speech

#### D. Do Things Quickly with Tell Me in Office 2016

You might have noticed a new text box on the Ribbon in Office 2016. This is **Tell Me**, where you can enter words or phrases about what you want to do next and quickly get to features in Office 2016.

#### 1. Press Alt + Q.

- 2. Start typing something like "insert table" or "Accessibility Checker."
- 3. Select what you want to do from the list of suggestions.

#### Learn more about Tell Me

*E. Get Keyboard Shortcuts and Steps for Using Assistive Technology with Office* Office for Windows, Online, Mac, iOS, Android, and Windows Mobile provides support for assistive technologies like screen readers. You can read about the accessibility features for your specific environment at the **Office Accessibility Center**. There you can get all the latest accessibility information on products such as Word, PowerPoint, Excel, Outlook, and even others outside of the Office Suite such as Skype or OneDrive.

- 1. Visit the Office Accessibility Center.
- 2. Select the app you want to learn about.
- 3. Navigate to the section for your device.

## 5. Browse the Accessibility Features of Internet Explorer and Edge

Microsoft browsers come with built-in accessibility features designed for individuals who are Blind or Low Vision. You can also customize options in Internet Explorer and Edge to meet your individual vision needs and preferences.

#### A. Choose a Theme in Microsoft Edge

Each Edge Theme uses different foreground and background colors for the application Window and Panes. You can choose the theme that meets your individual vision needs and preferences.

- 1. Select More.
- 2. Select Settings.
- 3. Choose the **Dark** or **Light** theme.

Caption 12: Here are the two theme options you can choose in Edge

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	□☆	₽	I	٩	
SETTING	S				ᅯ
Choose a	theme				
Light					
Dark					
Start pa	ge				$\sim$
Open new	/ tabs with				
Top site:	s and suggested	conter	nt		$\sim$

#### B. Change Your Reading View Style in Edge

The Reading list in Microsoft Edge gives you a place to save articles or other content you want to read later. You can choose the Reading view style that best meets your individual vision needs and preferences.

- 1. Select More.
- 2. Select Settings.
- 3. Choose a **Reading view style**.

Caption 13: A Reading List in Microsoft Edge



Learn more about the Reading view in Edge

### C. Accessibility Resources with Microsoft Edge

There are several additional accessibility resources that have been developed for Microsoft Edge.

Learn more about Accessibility in Microsoft Edge

#### D. Zoom In or Out on a Webpage

Make everything on a webpage larger by zooming in. You can quickly zoom from 10% to 1000% with Edge and Internet Explorer.

- Press **Ctrl** and + (plus sign) to zoom in.
- Press Ctrl and (minus sign) to zoom out.

You can specify a particular percentage to Zoom in Edge.

- 1. Select More.
- 2. Choose the percentage of **Zoom**.

You can also select a custom Zoom level in Internet Explorer.

- 1. Press **Alt** + **T**.
- 2. Select **Zoom**.
- 3. Select Custom.

Caption 14: Custom Zoom is set to 100%

- 24		4 Contraction			Safe -
	Custom Zoom			×	
	Percentage zoom:	100	×		<b>新</b> - 200
		ОК	Cancel		
2					

*E. Make Text on Websites Larger with Internet Explorer* You can increase or decrease the font size on a webpage.

- 1. Press Alt.
- 2. Select View.
- 3. Select Text size.
- 4. Choose from smallest to largest.

Caption 15: Webpage open with "View" menu and "Text size: Medium" selected



*F.* Change the Font Size, Formatting, and Colors on Webpages with Internet Explorer

You can change the font type and size, and the foreground and background colors that are used to display webpages. You can also specify the color used for links in webpages and override colors used on webpages.

- 1. Press **Alt** + **T**.
- 2. Select Internet Options.
- 3. Select one of the following options:
  - **Fonts**—to change the font type and size used on webpages
  - Colors—to change the font colors used on webpages
  - **Accessibility**—to make Internet Explorer ignore colors, font styles, and font sizes used on webpages, or to format webpages by using your own style sheet

Caption 16: Internet Options in Internet Explorer 11

Internet C	ptions					?	×		
General	Security	Privacy	Content	Connections	Programs	Advanced			
Home pa	age To crea http:/	ate home /www.bin	page tabs g.com/	, type each add	dress on its	own line.	_		
		Use c	urrent	Use defaul	t Use	new tab			
Startup OSt St Tabs —	Startup Start with tabs from the last session Start with home page								
Chang	ge how we	ebpages a	ire displaye	ed in tabs.		Tabs			
Browsin	g history						_		
Delete form	e tempora informatio	ry files, h n.	istory, cool	kies, saved pas	swords, and	web			
De	elete brow	sing histo	ry on exit						
				Delete	S	ettings			
Appearance									
С	olors	Lan	guages	Fonts	Acc	cessibility			
			C	Ж	Cancel	Apply			

#### G. Use Internet Explorer with a Keyboard

You can use keyboard shortcuts to quickly access menu items in Internet Explorer and navigate webpages.

- Use the **Tab key** and **Shift** + **Tab** to move forward and backward through webpages and the address bar in Internet Explorer.
- Press the **F7** key to use caret browsing to select text.
- Move around within a webpage using the standard navigation keys on your keyboard—Home, End, Page Up, Page Down, and the arrow keys.

#### Learn more about keyboard shortcuts for Internet Explorer

#### H. Make Internet Explorer work better with a Screen Reader or Magnifier

You can customize Internet Options in Internet Explorer to help webpages work better with your assistive technology.

- 1. Press **Alt** + **T**.
- 2. Select Internet options.
- 3. Select the **Advanced tab**.
- 4. Make some or all of the following changes:

- Set the cursor to determine where to read or magnify. Under **Accessibility**, select the **Move system caret with focus/selection changes** check box.
- Display text in place of pictures. Under Accessibility, select the Always expand Alt text for images check box. Under Multimedia, clear the Show pictures check box.
- Stop page transitions from causing problems with your screen reader or software. Under **Browsing**, clear the **Use smooth scrolling** check box. Under **Multimedia**, clear the **Show pictures** check box.
- Help prevent webpage sounds from interfering with your screen reader. Under **Multimedia**, clear the **Play sounds in webpages** check box.
- 5. Select OK.

Learn more about Internet Explorer Ease of Access options

# 6. Find Assistive Technology for People who are Blind or Low Vision

Here is a list of common types of assistive technology for individuals who are Blind or Low Vision.

- **Screen magnifiers** work like a magnifying glass. They enlarge a portion of the screen as the user moves the focus. Magnifiers may also use very high magnification levels, font smoothing, and many color customizations.
- Screen readers are software programs that present content as speech. A screen reader is used to verbalize, or "speak," everything on the screen including names and descriptions of control buttons, menus, text, and punctuation.
- **Braille printers** (or embossers) are hardware that transfer computer generated text into embossed Braille output.
- **Braille translation software programs** convert text scanned in or generated via standard word processing program into a format that can be printed with a Braille printer.
- **Braille displays** provide tactile output of information represented on the computer screen. The user reads the Braille letters with his or her fingers, and then, after a line is read, refreshes the display to read the next line.
- **Braille notetakers** enable a person who is blind to capture notes and then transfer them to a PC. Braille notetakers take advantage of refreshable Braille technology. In some cases, Braille notetakers replace or supplement a standard keyboard.
- **Book readers**. Some people use a PC configuration for book reading assistance, or a dedicated reading device. Books are available in digital formats through various commercial and nonprofit organizations.
- **Optical Character Recognition (OCR)** software programs convert images of text into digital text characters. A person who is Blind or Low Vision might have printed material scanned and read aloud through a text-to-speech software program on the PC.

Learn more about Assistive Technology products for Windows

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